

**APPENDIX B**



**BRFA Year in Review 2023**

2023 was a busy, eventful year for the BRFA and included a number of changes:

- Took over as 911 Public Safety Answering Point (PSAP) for City of Cold Lake
- Took over as dispatch centre for City of Cold Lake Fire Rescue and Cold Lake Enforcement (CPO)
- Signed dispatch contract with Kehewin First Nation
- Hired new Division Chief of Medical Operations
- Hired new Assistant Division Chief of Medical Operations
- Hired new Office Manager
- Hired new Office Admin staff
- Took delivery of Pumper 51 (P51) in Bonnyville
- Took delivery of Pumper 60 (P60) in Lacorey
- Started Phase 1 and Phase 2 renovations for the new building
- Transitioned 911 PSAP to iNet Call Handling and Computer Aided Dispatch (CAD) software
- Received funding for power load stretchers from AHS
- Power load stretchers installed into all EMS ambulances
- Hosted medal ceremony for both Alberta and Federal awards for the years of 2019-2022
- Completed organizational values project and commemorated with challenge coins
- Supported several local community agencies through public events such as St Paul Regimental Ball, Festival of Trees, Native friendship center Masquerade Ball and Kehewin Cree Nation Powwow Committee Christmas Gala
- Nominated again for Chamber of Commerce award

#### **Calls for Service - Fire**

<b>Type of Call</b>	<b>2022</b>	<b>2023</b>
Structure Fires	55	30
Wildland Fires	50	62
Motor Vehicle Collision	246	205
Rescue	8	13
Medical/EMS Assist	149	124
Service/Alarm	190	162
Total	698	596

#### **Fire Station Activity**

<b>Hours of Activity</b>	<b>2022</b>	<b>2023</b>
Emergency response	9117	9533
Training	5481	6490
Public Education/Fire Prevention	1934	1955
Total	16532	17978

**Calls for Service – EMS**

<b>Type of Call</b>	<b>2022</b>	<b>2023</b>
Emergency Calls	1391	1840
Interfacility Transfers	1969	1170
Total	3360	3010

**Calls for Service – 911**

<b>Total Calls Received</b>	<b>2022</b>	<b>2023</b>
	59312	72247

**Dispatch Events – 911**

<b>Event Type</b>	<b>2022</b>	<b>2023</b>
Fire calls dispatched	2944	2648
CPO events dispatched	1625	6546
Total Dispatch Events	4569	9194