

ID	First Name	Last Name	Location	Created	Category	Concern	Action Taken	Action Complete	Further Action Taken	Completion Date	Ward
1			-604	2024-06-28 15:31	Used Culvert	Would like some used culvert pieces, Staff confirmed we have in stock in T&U yard what would like. Please call to make a pickup time, let Staff know what takes		FALSE			Ward 2
2			-472A	2024-06-28 14:59	Other Concern	who owns property at Range Road 472A (over by Tercier Beach on Moose Lake). said there are trees in the road allowance west of property that are dying, and he is worried they will fall onto his cabin. I am not sure who would be looking after this type of request (Ag or T&U). Please let me know as I told that someone would be in contact with on how we manage these types of requests.		FALSE			Ward 4
3			-461	2024-06-27 13:09	Other Concern	Bonnyville weiding - neighbour is residential and there is a safety concern for trucks going out as the trees, are blocking view for the road. Wondering if it's MD or if they or neighbour should be trimming it. Would like to meet foreman out front of possible when comes to check it out. By the Crown & Derby.		FALSE			Ward 2
4			RGE RD 474 b/t HWY 660 and 28	2024-06-26 15:43	Signs	Mower hit a "school bus ahead" sign Concern came from		FALSE			Ward 4
5			Back alley adjacent to 52 street, Ardmore.	2024-06-26 14:13	Road Concerns	The back alley in Ardmore is in rough condition.	Completed	TRUE		2024-06-28	Ward 5
6			See above	2024-06-26 14:11	Road Concerns	The individual was calling about TWP RD 592 off of HWY 897 to the Elizabeth Settlement. was wondering if we would be able to grade it as it is in very poor condition. is hauling cows down that road next week and would like a call back.	Foreman talked to and explained we only maintain the first mile. bladed our part, the rest is the industries	TRUE		2024-06-27	Ward 1
7			RGE RD 435 SOUTH OF HWY 28	2024-06-25 13:53	Road Concerns	Piece of cable sticking out of the middle of the gravel road.	Sending someone to cut the cable now. Photo attached	TRUE		2024-06-25	Ward 1
8			RGE RD 413 SOUTH OF HWY 55	2024-06-25 13:50	Road Concerns	Large potholes on the road - especially now have opened up with all the rain we have had. Was inquiring if we could patch the holes when we are in the area next.	Completed	TRUE		2024-06-26	Ward 6
9			-490	2024-06-25 10:41	Road Concerns	Road is dangerous and needs gravel. I did explain it's wet today so we might not be able to do much with it today. said coming down the hill you could end up in the Ravine and there are lots of young drivers out there.	This road is on our gravel program and hopefully done soon, starting today.	TRUE		2024-06-26	Ward 4
10			-464	2024-06-25 9:12	Road Concerns	Road is sloppy needs material, very slippery if your going over 20. Understands we can't fix it today with the rain.	This road is all MG30 and yes when it rains it's very slick. Will try and put a little gravel and mix in it.	TRUE		2024-06-25	Ward 4
11			-473	2024-06-24 13:31	Other Concern	While out on inspections last week a gentleman asked us if there was anything the MD could do for driveway. I guess we rebuilt the road around 2014 and when we did that we made quite a slope in his driveway, which he said wasn't a problem at the time for their vehicles however now that they have kids the bus cannot come into their driveway when it is raining or icy or snow covered because it cannot get back up the driveway onto the road. This road is used by many large trucks and the kids now have to cross the road to get onto the bus, which they feel is a real safety concern. Can you please call and let know if there is anything we can do about this. I have included the pictures asked us to take.		FALSE			Ward 4
12		CNRL	RR 480N off HWY 55 & TWP 635A & RR474 N from 635A	2024-06-24 11:19	Road Concerns	Rough roads called in by CNRL - needs Grader	TWP 635A & RR474 Completed June 24/24 RR 480 N of HWY 55 Completed June 27/24	TRUE		2024-07-27	Ward 4
13			621 from 411 - 413	2024-06-24 11:14	Road Concerns	Several potholes, road in rough shape.	Completed	TRUE		2024-06-24	Ward 6
14			Flat Lake Hall Road	2024-06-24 10:43	Road Concerns	Concern forwarded by GM: Issues with the road south of Flat Lake Hall. On hot days a lot of oil seeps on top of the road and people are getting oil on their vehicles and tractors. Please check and remedy this situation at your earliest convenience.	Put sand on road so oil can absorb it - Completed	TRUE		2024-07-02	Ward 3
15			-474	2024-06-21 15:13	Flag	Stopped in the shop, going home to put out a grader flag.		FALSE			Ward 2
16			-480	2024-06-21 10:19	Dust Control	The resident has dust control in front of property however, it is full of ruts and holes. CNRL uses the road at night and when they hit the rough patch of road it makes a lot of noise. was wondering if we would be able smooth out the area. would like a call back.	Patch truck going today. Foreman called, no answer.	TRUE		2024-06-24	Ward 3
17			-640	2024-06-21 8:18	Online Flag	Called in to use Driveway Flag - Would like it flattened in the main part up to the Hill.	Completed	TRUE		2024-06-28	Ward 5
18			52nd Street - Ardmore	2024-06-20 9:59	Road Concerns	Back lane in very bad condition.		FALSE			Ward 5

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19			-425A	2024-06-20 7:52	Dust Control	is upset that our gravel trucks are driving down the road because it's dusting out. wants some water put down. Prior Concern May 29 follow-up below: Foreman spoke to May 31 and informed that we only do 200 m in front of homes. asked to talk to a manager. Manager spoke with June 7, will accept M630, we will add to our program.		FALSE			Ward 4
20			HWY 660	2024-06-19 13:20	Road Concerns	Calling for a grader to the Victor Ringuette subdivision. Caller calling on behalf of Rosie Septic Tank Service.	Completed	TRUE		2024-06-19	Ward 1
21			Crane Lake West Garbage & Boat Launch	2024-06-18 14:09	Road Concerns	The entry to the West garbage area and boat launch is full of large holes and ruts. With the MD work crew working on the railings on the ditch area at the start of the hill entrance to Crane Lake perhaps they could use the Bobcat and trucks they are using on the present job for this repair. Emailed to GM from Councilor Dana Swigart.	Staff sent over to Parks via Email	TRUE		2024-06-18	Ward 4
22			-650	2024-06-18 12:31	Road Concerns	Called May 23 about gravel and was told we would do it when in the area. is calling to mention hasn't seen it yet. It's all sand and can't ride motor bike so would like a heavier gravel if possible.	Foreman spoke with this resident twice and let know that when we are gravelling that area, we would gravel road. We are currently not gravelling that way at the moment. Road is in good condition.	TRUE		2024-06-18	Ward 6
23			-640	2024-06-18 12:27	Road Concerns	Needs a grader, we don't seem to maintain this short road other than in winter. It's a dead end road.	Completed	TRUE		2024-06-18	Ward 4
24			474 South of 660	2024-06-18 12:22	Signs	Sign is broken, need to order a new one for install	Foreman called Emcon, it's our sign, We will order a new one with dimensions from Foreman.	TRUE		2024-06-18	Ward 4
25			612 A off HWY 28 - Kopola Building - construction for new fire hall	2024-06-18 9:58	Road Concerns	Caller very upset about the road condition where there is construction for the new fire hall on 612A. wants call back to discuss as feels it's negligence that we don't have flaggers out there and that we are not fixing the mud and road constantly with the construction. also stated hit a rock because she couldn't go into the other lane from on-coming traffic and said that the M.D. would get the bill if her vehicle is damaged. She believes this is a public safety issue.	Foreman called Public Safety, there was no answer. He called his Admin and left the message about cleaning the mud and they committed to calling back about the concern.	TRUE		2024-06-18	Ward 3
26			-634	2024-06-17 15:35	Flag	Called in Flag for Grader	Completed	TRUE		2024-06-28	Ward 5
27			-644A (on corner's either side - Also Between 471 & 473	2024-06-17 14:42	Road Concerns	Needs gravel and grader, ruts are high.	Foreman looked at it and it does need a grader but not all bad. Grader operator will be there when his schedule beat allows	TRUE		2024-06-18	Ward 4
28			TWP RD 621 b/t RGE RD 412/413	2024-06-17 10:45	Road Concerns	Rough road, large potholes. Would like to see a grader come down and grad the road.	Complete	TRUE		2024-06-26	Ward 6
29			-465	2024-06-17 10:44	Road Concerns	Gravelling in the winter pushed lots of rock into the ditch, homeowner is having a hard time mowing it and it's chewing up lawn mower.	Foreman checked and there are rock. Foreman arranging to have them removed. Sending a bobcat today to pick up the rocks June	TRUE		2024-06-24	Ward 2
30			-624A (100 yards East from Driveway)	2024-06-17 8:57	Road Concerns	Tree down on the road. Caller cut up the tree a bit, some of it is in the ditch, would like it picked up.		FALSE			Ward 4
31			RR 472A	2024-06-14 13:23	Other Concern	2nd approach leading into field is super steep to the point that bottoming out his truck. want's to know if we can fix it so can access field without damaging truck or equipment.		FALSE			Ward 3
32			Road to Wolf Lake	2024-06-14 11:57	Road Concerns	Parks has been getting some calls about the Wolf Lake road needing a grader. Hoping we can get out there next week.	Foreman took a look at it and it does need a grader for the 1st 70 km. CNRL sends their grader every Monday & Friday	TRUE		2024-06-17	Ward 4

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33	Cherry Grove	Post Office	5005-50St Cherry Grove	2024-06-14 11:13	Road Concerns	Post Office requires a grader when we are in the area. Called in by postmaster Krystal Polluck	Completed	TRUE		2024-06-20	Ward 6
34			485 off of HWY 55	2024-06-14 10:35	Road Concerns	Potholes on the 3 km of pavement before it turns to gravel, said called in 2 weeks ago but no record found. wants a call back to discuss why our M.D. trucks drive around and don't report bad roads. Not very nice on the phone.	Completed	TRUE		2024-06-17	Ward 3
35			TWP Rd 624A	2024-06-14 10:22	Other Concern	Over time their ditch has been filled with gravel and damaged from grader and they cannot mow it anymore as it has become a hazard. They would like us to come in the fall and put fill in and re-seed it so next spring they can mow it again without any issues.	Foreman kindly informed them that we will not landscape ditch because it does what it needs to do. was not satisfied with the response and is planning to call Manager.	TRUE		2024-06-20	
36			-472	2024-06-14 8:50	Flag	Purchased Flag @ MD shop and putting it up today. Was advised would likely be completed next week when it's dryer out.	Completed	TRUE		2024-06-17	Ward 3
37	Emcon	Emcon	HWY 28 & 41 S	2024-06-13 14:45	Signs	M.D. sign 470 is down	Completed	TRUE		2024-06-14	Ward 2
38			-460	2024-06-13 14:08	Road Concerns	Cold mix is falling apart, was redone a couple years ago and needs attention.	Left message June 19 @ 3:25 pm Spoke June 20, informed that since is on a dead end with only two homes, it is a low priority and not to expect to see us there every time. There are roads in greater need with higher traffic count. said was going to call councilor.	TRUE		2024-06-20	Ward 1
39			Bridge 471 North	2024-06-13 13:22	Road Concerns	Paved Bridge surface is full of potholes and sludge. would like gravel added and fix pavement in near future.	Foreman looked at it, Sent patch truck today and we will fix pavement on each side of the bridge @ a later date.	TRUE		2024-06-14	Ward 4
40			615 A between 892 & 442	2024-06-13 12:45	Road Concerns	Called in by Councillor Swigart. Brushed recently, very muddy, needs gravel & blade.	Recently have had high amounts of rain. Roads are done by priority of volume and condition. At minimum the road will be bladed.	TRUE		2024-06-19	Ward 1
41			-475 south of address) - 2 mile road dead end	2024-06-13 11:54	Road Concerns	Middle of the road is washed out will need some gravel. Pooled water there at this time, can't drive down the road properly because of it.	Operator checked the area and there is no issue.	TRUE		2024-06-14	Ward 2
42			-642A	2024-06-13 10:11	Road Concerns	driveway needs some gravel. mentioned the newer operator gets most of it in the ditch but hasn't had service for a while. also needs some dust control after getting the driveway done as visibility is getting bad as well.		FALSE			Ward 5
43			Muriel Lake Drive	2024-06-12 15:25	Brushing	Lots of leaning trees - trees always fall down on the road after a windy day or a storm. Resident was concerned that a tree may fall on a car or person and was hoping that we could remove some of the leaning trees before they fall on the road.	Foreman spoke to June 20, we will be sending a brushing crew there.	TRUE		2024-06-21	Ward 1
44			TWP630 towards ski hill, closest cross road is 420A	2024-06-12 10:00	Road Concerns	Fallen tree partially covering the road - caller said TWP630 towards the ski hill. The closest cross road she could think of was Baywood Road (420).	Completed	TRUE		2024-06-12	Ward 6
45			-634	2024-06-11 16:02	Dust Control	Dust control needed - this road is used for all the Tucker Lake traffic (452A @ the Corner)	Called back and put on the dust control list.	TRUE		2024-06-19	Ward 4
46			-465	2024-06-11 15:09	Other Concern	Berm was built last fall, homeowner would like it seeded as he is concerned it's all going to be weeds.	Staff went today and put more grass seed and also spoke to the owner.	TRUE		2024-06-12	Ward 2
47	(Property Assessor)		TWP RD 640	2024-06-11 13:53	Road Concerns	property owner states that the MD had rebuilt the road in front of house and since then a spot has caved in which created a hole. was wondering if we would come back to fix it or fill it in. has placed a post in it so no one drives over it. No contact info was provided by property assessor.	Completed	TRUE		2024-06-12	Ward 4

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48			660 & 485. 491	2024-06-11 13:44	Road Concerns	Potholes on 491 - 4 mile stretch and on 660 & 485 intersection. potholes on RR 491, north of Hwy 660 (4 mile stretch) Also several bad potholes on the north side of the intersection of Hwy 660, RR 485.	Completed	TRUE		2024-06-11	Ward 3
49			-472	2024-06-11 9:48	Online Flag	Called into use an online flag	Completed	TRUE		2024-06-11	Ward 3
50		Operator @ Murial Lake Landfill	RR 450 & 593A	2024-06-11 8:21	Road Concerns	asphalt road, very rippled, needs repair	Talked to [REDACTED] and said the road is still in good condition and that we are rip and relaying the roads that are a higher priority at this time.	TRUE		2024-06-19	Ward 1
51			Kopala entrance onto North Shore Heights Road	2024-06-10 13:49	Other Concern	Whoever is working in the old Kopala yard is dragging mud onto the road. Kopala owners used to be very good at cleaning this themselves, but has worsened now that the BRFA bought it. The road has been muddy for over a month, believes we should check our road conditions more often. Hard to keep vehicles clean in the asphalt neighborhood. Could we sweep and try to prevent this from happening by mitigating mud in approach.	Sent to Public Safety	TRUE		2024-06-18	Ward 2
52			-472	2024-06-10 10:22	Road Concerns	Road is rough, needs grader. - we were there on the 5th but was too wet to do whole stretch	Completed	TRUE		2024-06-11	Ward 3
53			433 (Between HWY 28 & 630)	2024-06-10 8:47	Road Concerns	Cold mix road needs repair, it's very beat up from equipment going to and from the pad that's nearby.	Foreman called [REDACTED] and explained to [REDACTED] that 433 from 630-624 is on the rip & relay for 2024. Then [REDACTED] mentioned that Bartex is wrecking the road from 622 to HWY 28 and [REDACTED] is going to bring it up at the open house @ Alexander Hall on June 17, 2024. I explained to [REDACTED] that the industry sign's road use agreements and are responsible for any damages they may cause. The road is not bad.	TRUE		2024-06-11	Ward 5
54			-614 (HWY 897 S)	2024-06-10 8:43	Road Concerns	The resident is concerned that [REDACTED] road keeps getting missed and not regularly graded. [REDACTED] has phoned a few times before. [REDACTED] feels they get the road near the reserve but miss [REDACTED] 1 mile stretch regularly. [REDACTED] also is concerned that the gravel from the road is now in the ditch from winter blading and believes it should be re-graded. [REDACTED] asked for a call back from the foreman.	Foreman believes he met [REDACTED] on the road. Foreman took a look, the road is not in bad shape and there was a fair bit in the ditch from the previous winter. Will get a grader to pull it back on the road once it stops raining or it will turn to mud.	TRUE		2024-06-27	Ward 1
55			-455 - Property is just of [REDACTED]	2024-06-07 11:46	Road Concerns	Trees need trimming, homeowner has to be out on the road to check for traffic because of visibility.		FALSE			Ward 1
56			RR450 & HWY 55 intersection	2024-06-07 9:07	Road Concerns	Caller lives at the intersection of [REDACTED]. A logging company has moved in here and using 450 as a transfer station. [REDACTED] said they are tearing up the road and is pretty sure they are not permitted to be there. The trucks are also turning around in peoples driveways causing additional issues for the residents. [REDACTED] has requested we call back and check in after checking it out as [REDACTED] would like to know who will fix the road.	Foreman spoke with [REDACTED] on the 7th and [REDACTED] was happy with what we are doing.	TRUE		2024-06-07	Ward 4
57			TWP 633A West of RR 485	2024-06-07 7:57	Road Concerns	Grader and gravel requested at this location.	Foreman checked location and spoke to the grader operator. It was completed just prior to inspection from regular scheduling operations after the rain. Road is now in good condition, we will continue to monitor.	TRUE		2024-06-06	Ward 3

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58			50th Ave - Cherry Grove	2024-06-06 12:55	Culvert	Homeowner wants culvert wider. said that can't back into his driveway with trailer. mentioned has had some property issues with the M.D. in the past. Drainage wise: said that it pulls @ fence line.	Foreman called and explained the Policy to wasn't happy but wants Foreman to see what we can do. Foreman took pictures (attached) after all the rain there is no standing water. Which means there are no drainage concerns. As per Policy 3A.007. Email with next steps to resident is also attached.	TRUE		2024-06-14	Ward 6
59			Twp 634 W. of English Bay Rd	2024-06-06 10:42	Road Concerns	Potholes and rough in the calcium portion	Completed by City of Cold Lake	TRUE		2024-06-06	Ward 6
60			-450	2024-06-06 7:46	Road Concerns	Needs a grader - muddy and lots of ruts. There has been lots of logging trucks beating it up.	Completed	TRUE		2024-06-06	Ward 4
61			450A	2024-06-05 15:50	Road Concerns	Concern presented to Road greasy from the shoulder pull that we did.	Complete: Foreman arranged and had 14 loads of 1 1/2 inch gravel hauled to location.	TRUE		2024-06-05	Ward 4
62			51st Ave - Fort Kent	2024-06-05 15:05	Road Concerns	Back lane is muddy/sloppy would like material put down as it's pushing water into backyard.		FALSE			Ward 1
63			-423	2024-06-05 11:18	Road Concerns	Road is sloppy and tough to get around on as it's very soft. There is a lot of traffic now as there is a pad being built just south of property. figures we will need lots of material and will take some time to blade it out.	Foreman checked, there is no industry in this area. Staff bladed it and it is on the graveling map	TRUE		2024-06-10	Ward 6
64			South of Northshore Bin Site	2024-06-05 10:42	Road Concerns	Tree down on road	Foreman removed the tree.	TRUE		2024-06-05	Ward 2
65			-RR423	2024-06-05 9:44	Road Concerns	M.D. Paved road too high, now there is a large dip for driveway. would like to know if the M.D. would repair and fill the gap. would like a call before coming out to inspect. if is not home it's ok to speak with	Foreman talked to and explained a few options of what can do	TRUE		2024-06-13	Ward 6
66			-63-3-W4	2024-06-04 15:18	Other Concern	The resident property has a drainage ditch running parallel from Maloney Lake to Marie Creek. The M.D cleaned out the ditch a couple of years ago however, it is very steep and cattle cannot cross and access the other half of the quarter. would like a call back to discuss any potential options.	Foreman met with resident and said that the M.D. does not build approaches crossing creeks. would have to contact A.E.P.	TRUE		2024-06-11	Ward 5
67			Balsam Street, Crane Lake East	2024-06-04 11:48	Road Concerns	Road has been rip & relayed over the years, thinks it is required again. Many spots are unravelling	Foreman spoke to and informed that it is on the future list but won't happen this year. We have high traffic roads that come first.	TRUE		2024-06-21	Ward 5
68			1 Mile South of TWP 604 on RR 455	2024-06-04 9:18	Road Concerns	Tree partiStaff blocking road - 1/4 blocked		TRUE		2024-06-05	Ward 1
69			59-3-W4 and 53-3-W4	2024-06-03 15:37	Other Concern	Homeowner said we sprayed the ditch a few years ago. Trees are dead now and believes its from us spraying. At the time we sprayed also mentioned had a beaver problem. Update: checked this out, Large old dead poplar trees in the ditch, asked that I move this to T&U.		FALSE			Ward 1
70			-472	2024-06-03 12:25	Dust Control	Road is rough, needs grader.	Completed	TRUE		2024-06-05	Ward 3
71			-432	2024-06-03 10:24	Road Concerns	Gravel needed on approach	Foreman met with because was at work. There is a little puddle and didn't know anything about an issue. I told if we are in the area, we can drop off a 550 load but it's not an urgent matter.	TRUE		2024-06-11	Ward 5